

# Are you scam aware?

How the Albanese Labor Government is keeping you safe.



## Ways to protect yourself

**STOP.**  
Don't give money or personal information to anyone if unsure.

Scammers will offer to help you or ask you to verify who you are. They will pretend to be from organisations you know and trust like Services Australia, police, a bank, or the government.

**THINK.**  
Ask yourself could the message or call be fake?

Never click a link in a message. Only contact businesses or government using contact information from their official website or through their secure apps. If you're not sure – say no, hang up or delete.

**PROTECT.**  
Act quickly if something feels wrong.

Contact your bank immediately if you notice unusual activity or if a scammer gets your money or information. Seek help from IDCare, report scams to Scamwatch and cybercrime to Report Cyber.

**Go to the National Anti-Scams Centre to learn more.**

## What we're doing to protect you

The Albanese Labor government has committed \$86.5 million to combatting scams.

**We have established the world-leading National Anti-Scams Centre.**

We are developing tough new industry codes to ensure better protections for consumers.

We are establishing an SMS Registry to protect Australians from scam texts.

We are supporting ID recovery services.

We are partnering across government and the private sector to make Australia the worst place for scammers to come.



### LIBBY COKER MP

Facebook: Libby Coker MP  
Instagram: @libbycokerm  
Email: Libby.Coker.MP@aph.gov.au  
Phone: (03) 5261 7683



## What to do if you have been scammed

- Immediately contact your financial institution.
- Report to the police.
- Let people know that you've been scammed (if you are a business – contact customers and industry).
- Call IDCARE on 1800 595 160 if you have released personal identifying information to a scammer.
- Report the scam to Scamwatch.



## Common scams

## Where to go if you've been scammed

### Type of incident Where to report

Type of incident	Where to report
Banking	Your bank
Centrelink, Medicare, Child Support and myGov related scams	Services Australia Scams and Identity Theft Helpdesk - 1800 941 126
Cybercrime	cyber.gov.au/report
Financial and investment scams	asic.gov.au
Fraud and theft	Local police - 131 444 In Victoria, call your local police station
Tax related scams	www.ato.gov.au
Identity theft	www.idcare.org 1800 595 160